



Fourth Technical Cooperation Workshop for the Western Balkans  
*Single Window and Data Sharing in the Western Balkans*  
online workshop, 26-27 January 2022, 14:00–18:00 CET

Representatives of the Western Balkans and international organizations assisting the implementation of trade facilitation in the region will meet for a fourth workshop on Single Window and Data Sharing on 26-27 January 2022 to reinforce their cooperation on the implementation of Single Window and multimodal transport data sharing using international standards.

The Customs Administration of North Macedonia and the United Nations Economic Commission for Europe (UNECE), building on its UN Development Account Project on Transport, Trade and Connectivity in the Age of Pandemics, will organize this technical cooperation workshop to help use standards for trade facilitation and digitalization of information flows. Following the finalization of the blueprints for the Single Window systems in Albania, North Macedonia and Serbia, assisted by the World Bank, this seminar will highlight the ways to use the UN standards and reference data models, notably the UN/CEFACT Multimodal Transport Reference Data Model and the new package of standards for the digitalization of multimodal transport data and document exchange. An emphasis will be made on the usefulness of developing and implementing a data model.

This workshop is in line with the drive of the Western Balkans towards European integration; UNECE's mandate to support integration in broader Europe; the need to use global standards for interoperability in supply chains; the implementation of the World Bank's project in support of Customs modernization and Single Window implementation in the Western Balkans; and the work of the European Commission's DG TAXUD and DG MOVE and the CEFTA Secretariat on digitalization of information flows and establishing Single Window systems.

The workshop will involve representatives from the Western Balkans, UNECE, the European Commission, the World Bank, CEFTA, UNCTAD/ASYCUDA, the Transport Community in the Western Balkans, and other stakeholders on trade facilitation and the Single Window.

For more information, please contact Mr. Mario Apostolov, Regional Adviser, ECE Economic Cooperation and Trade Division: [mario.apostolov@un.org](mailto:mario.apostolov@un.org), tel. +41 79 2790936, Mr. Zlatko Veterovski, Customs Administration of North Macedonia: [zlatko.veterovski@customs.gov.mk](mailto:zlatko.veterovski@customs.gov.mk); and Mr. Grant Akopyan: [grant.akopyan@un.org](mailto:grant.akopyan@un.org). The materials in preparation for the online workshop will be uploaded on the web page of the workshop.

To join the webinar by Webex, please find below the registration hyperlinks:

Day 1: <https://unece.webex.com/unece/j.php?RGID=rc8ac111269c6c72c78e4b924ae9873b7>

Day 2: <https://unece.webex.com/unece/j.php?RGID=rd64429dea7d3ccb346aeb53735c0a44e>

**PRELIMINARY AGENDA**  
**Fourth Technical Cooperation Workshop for the Western Balkans**  
**“SINGLE WINDOW AND DATA SHARING IN THE WESTERN BALKANS”**

**Day one: 26 January 2022**

(<https://unece.webex.com/unece/j.php?RGID=rc8ac111269c6c72c78e4b924ae9873b7>)

**14:00 – 14:15      Opening session**

Moderator: Customs Administration of North Macedonia

14:00 – 14:10      *Ms. Slavica Kutirov*, Director General, Customs Administration of North Macedonia

14:10 – 14:15      *Ms. Elisabeth Tuerk*, Director, UNECE Economic Cooperation and Trade Division  
 Adoption of the agenda

**14:15 – 16:00      Session I: Progress in the implementation of the Single Window projects in the Western Balkans and the EU, with special emphasis on data model development**

Moderator: Zlatko Veterovski, Customs Administration of North Macedonia

14:15 – 15:00      Presentations of Albania, North Macedonia, and Serbia, on the blueprints for Single Window development

*Representatives of Albania, North Macedonia, and Serbia*  
*Representative of KGH*

15:00 – 15:30      Other representatives from the Western Balkans

15:30 – 15:50      Progress in the implementation of the EU Single Window Environment for Customs  
*Mr. Zahouani Saadaoui*, Head of Sector, DG Taxation and Customs Union, European Commission

15:50 – 16:10      The role of a data model for Single Window and other data sharing systems  
*Ms. Sue Probert*, Chairperson, UN Centre for Trade Facilitation and Electronic Business UN/CEFACT

16:10 – 16:40      World Bank project in the Western Balkans: use of international standards, next steps  
*Mr. Satya P. Sahu*, World Bank consultant, *Ms. Violane Konar-Leacy*, IFC, *Mr. Luciano Pugliati*, *Mr. William Gain*, World Bank Group (t.b.c.)

16:40 – 17:00      Update on CEFTA and SEED+ activities  
*Mr. Emir Djikic*, Director, CEFTA Secretariat, and SEED+, *Mr. Vladimir Obucina* and other platform implementation experts

17:00 - 18:00      Discussion

**Day two: 27 January 2022**

(<https://unece.webex.com/unece/j.php?RGID=rd64429dea7d3ccb346aeb53735c0a44e>)

**14:00– 16:30      Session II: Data sharing with special emphasis on integrating digital multimodal transport data and document exchange international standards**

Moderator: Mario Apostolov, UNECE

- 14:00 – 14:30      Standards for multimodal transport data exchange, UN/CEFACT Multimodal Transport Reference Data Model; their use in the regulatory systems (Single Window)  
*Ms. Sue Probert*, Chairperson, UN/CEFACT, other UN/CEFACT experts and  
*Ms. Vania Zlateva*, UNECE
- 14:30 – 14:50      Current stage of implementation of the EU eFTI Regulation, the use of UN/CEFACT standards and reference data models, and link to Single Window and digital corridors  
*Ms. Lia Potec*, DG Move, European Commission
- 14:50 – 15:05      Package of standards for aligned multimodal transport data exchange and its implementation  
*Mr. Mario Apostolov*, Regional Adviser, UNECE
- 15:05 –15:40      Pilot implementation projects (exports of wood products from Belarus to Serbia and other projects)  
*Mr. Dmytro Iakymenkov*, PPL 33-35, Ukraine  
*other experts*
- 15:40 – 16:00      Projects in the region  
*Matej Zakonšek*, Director, *Mate Gjorgjevski*, Transport Community
- 16:00 – 16:30      ASYCUDA implementation, Single Window and transport data  
*Constantin Ciuta*, Economic Affairs Officer, UNCTAD/ASYCUDA team

**16:30 – 18:00      Session III: Panel discussion and definition of possible next steps**

Panel:

Participants from the region: *Mr. Zlatko Veterovski* (MK); *Mr. D. Marinkovski* (RS); and others

*Ms. Sue Probert*, UN/CEFACT

*Ms. Violane Konar-Leacy*, *Mr. William Gain*, *Mr. S.P. Sahu*, *Mr. Luciano Pugliati*, World Bank

*Mr. Zahouani Saadaoui*, DG TAXUD

others

**18:00                      Closing the workshop**